

# VEPRM Capability Statement



# **VEPRM PTY LTD**

Innovation is our vision.

VEPRM Pty Ltd.

Level 5, Nexus Building, 4 Columbia Court, Norwest NSW 2153.

Phone: +61 (02) 8896 4388

Email: info@veprm.com
ABN: 75 646 870 617

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#### Message from our CEO and Managing Director

Dear customer,

Thank you for the opportunity to present our capability statement and for your interest in doing business with our company. I believe the details submitted in this document satisfies your expectations.

VEPRM, as integration experts, specialise in Information Technology and Automation. Our Products and services are designed explicitly for Port Terminals, Intramodal Terminals, Logistics Service Providers and Government Bodies.

We believe the value that technology brings to the industry help our customers to achieve their goals and develop a sustainable future with growth opportunities.

At VEPRM, we believe the technology and the platforms should enable the business and the customers to achieve the maximum potential for their investments. Our mission is to ensure our customers succeed in their vision.

Given an opportunity, we are looking forward to building a professional relationship to realise the vision.

Once again, thank you and looking forward to working with you.

Sincerely,

Nathan Karpagam

Managing Director, VEPRM Pty LTD.



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## Capabilities Overview

VEPRM, as an Information Technology and Services provider, has its vision to bring State-of-Art technology into use for the most demanding IT business sector. Our comprehensive services are designed to satisfy operational requirements. Our top-end products are designed carefully considering user experience and a vision to integrate Artificial Intelligence and Machine Learning Algorithms to improve operational efficiency.

With our comprehensive products and services, we believe the value that we bring to the industry across the globe has a high potential for our customer's revenue growth and sustainability.

# **IT Systems Integrations**



VEPRM, as an Information Technology Systems integration service, are crafted to develop systems and manage the Design and Development process. In addition, through our subcontracting network, we can supply IT products and digital solutions for your business. Refer to the details further in the document below.

# **Project Management**



VEPRM Project Management services are designed for large scale IT and infrastructure projects. Our capability to ensure business continuity is built on knowledge and experience. Refer to the details further below.

#### **Professional Services**



VEPRM is an Information technology and service provider company. Our vision is to bring innovation and State-of-the-art technology and systems to the most demanding business segment. In addition, our consulting and professional services are designed to uplift your business. Refer to the details further below.



## Our Market Segment

#### **Business Systems and ICT Integrations**

VEPRM IT systems integration capabilities are designed to develop the business systems, SAAS, and cloud-based services. Our project delivery capability includes the design and development of proof of concepts and production-ready systems. In addition, through our supplier network, VEPRM has the capability to supply and install the IT and ITES systems such as servers, switches, routers, and networking components as per the design.

Our IT managed services include maintaining and supporting the systems and applications and managing the services delivered in line with ITIL standards.

#### **Industrial Automation**

VEPRM, as a technology solution provider company, have the capability to develop the proof of concepts using automated systems such as PLC and control logic that are suited for Industrial automation. This service is applicable for manufacturing, mining and other industrial sectors where automation could benefit. In addition, our services ensure the safety and productivity of the automation systems.

#### **Port and Rail Terminals Terminal Automations**

VEPRM with its extensive knowledge and expertise in delivering automation and business intelligence systems used in Port and Rail Terminals. Our extensive knowledge and project delivery capabilities are proven in the market. Refer to further services details listed below.



#### Port and Rail Terminals Terminal Automations

#### **Terminal Automation Services**



VEPRM Comprehensive services are crafted to develop the operating terminal and manage the Design and Development process. Refer to the details further in the document below.

# **Managed Services**



VEPRM Provides managed services for the Terminal Operational systems deployed in Manual, Automated and semi-automated terminals. Our capability to ensure business continuity is built on knowledge and experience. Refer to the details further below.

#### **Products**



VEPRM is an Information technology and service provider company. Our vision is to bring innovation and State-of-the-art technology and systems to the most demanding Transports and Logistics sector.

#### **Terminal Automation Services**

Terminal Automation Services is a comprehensive service offered by VEPRM. This service is designed for both Greenfield and Brownfield terminals intending to automate fully or semi-automate the business process in handling the ISO containers.

At VEPRM, the Terminal Automation services are designed for both Port Terminals (Sea Ports and River Ports) and Intramodal Terminal (Rail Terminals).

With our multidisciplinary capability, this service encompasses the following disciplines,

- Professional Services
- Terminal Design
- 0&A Analysis



- Project Management
- Systems Integrations
- Site Integrations
- Go-live support

At VERPM, with our proven experience, we can develop and deliver an Automated Terminal. Contact our sales support team at sales@veprm.com for further details.

# **Managed Services**

The availability of the business systems is critical for terminal operations. At VERPM, we have the knowledge and capability to maintain the availability of the business systems, especially during software upgrades and obsolescence. This service includes,

- Software maintenance supplied by the vendor
- Validation before rollout
- Outage plans and communications
- Production Upgrades
- Incident management
- Remote Support

Every operational system, including TOS, Equipment automation systems, business systems, undergo frequent changes as part of the standard upgrades. At VEPRM, we have the capability to understand the critical nature of the change and the risk associated with it. This includes validation of standard business processes, functionalities, and features.

The governance over the change process is highly critical for the smooth rollout of the upgrades and implementation of the change. At VEPRM, we have extensive knowledge and experience to define the change management process tailored to the terminal.

Our configuration management, rollback procedure and change communication process are defined in consultation with the customer to accommodate the changes.

This service includes verification and validations platforms established to assess the change's readiness and develop comprehensive change management. Contact our sales support team at <a href="mailto:sales@veprm.com">sales@veprm.com</a> for further details about this service.

#### **Products**

VEPRM, as an innovation company, is in the process of creating extensive products that are just suited for the port and Intramodal terminal operations. Our products are developed on the concepts of Industry 4.0 specifications, which are integrated with State-of-The-Art Technologies available in the market.

Contact our sales support team at sales@veprm.com for further details.



# **About VEPRM**

VEPRM has its vision to provide the next generations of IT systems and services to the industry. We are digital partners supporting the business with all the automation and IT needs. VEPRM is a registered supplier in ICN Gateway.

#### **Contact US**

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